

## Privacy Policy

Last updated: 16/10/2024

### Introduction

Circumstance Distillery ("we," "us," or "our") operates the website [circumstancedistillery.com] (<https://circumstancedistillery.com>) (the "Site"). This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our Site or make a purchase.

### Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, postal address, and phone number.
- Payment Information: Credit card details and billing address (processed securely through our payment processor).
- Account Information: Username and password if you create an account.
- Order Information: Details of products purchased and order history.
- Technical Data: IP address, browser type, and usage data collected through cookies.

### How We Use Your Information

We use your personal information for the following purposes:

- To process and fulfill your orders.
- To communicate with you regarding your orders or inquiries.
- To improve our Site and customer service.
- To send promotional emails (if you have opted in).
- To comply with legal obligations.

### Cookies

Our Site may use cookies to enhance user experience. Cookies are small files stored on your device that help us analyze web traffic and improve our services. You can choose to accept or decline cookies through your browser settings.

### Data Sharing

We do not sell or rent your personal information to third parties. We may share your information with:

- Service Providers: Third-party companies that assist us in operating our Site, processing payments, or delivering products.
- Legal Authorities: When required by law or to protect our rights.

### Data Security

We take the security of your personal information seriously. We implement appropriate technical and organizational measures to protect your data from unauthorized access, loss, or misuse.

### Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request correction of inaccurate data.
- Request deletion of your personal information.
- Withdraw consent for marketing communications at any time.

### Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

### Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights, please contact us at:

Circumstance Distillery

Email: [info@circumstancedistillery.com](mailto:info@circumstancedistillery.com)

Address: Unit 2 Whitehall Trading Estate, Gerrish Avenue, Bristol BS5 9DF