

Returns and Refunds Policy

Last updated: 16/10/2024

At Circumstance Distillery, we want you to be completely satisfied with your purchase. If you're not entirely happy with your order, we're here to help.

Returns

1. You have the right to cancel your order within 14 days of receiving the goods, without giving any reason.
2. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.
3. Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept returns for hazardous materials, flammable liquids or gases.

Refunds

1. Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.
2. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

1. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.
2. If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights, please contact us at:

Circumstance Distillery

Email: info@circumstancedistillery.com

Address: Unit 2 Whitehall Trading Estate, Gerrish Avenue, Bristol BS5 9DF

Based on the search results and common practices for e-commerce websites, here's a basic returns and refunds policy for Circumstance Distillery: